MBO 03/24/05 11:02 CITY OF SUNNYVALE PAGE 325 PROGRAM PROGRESS REPORT

THROUGH PERIOD 9 ENDING 03-12-05 69.86% OF THE FISCAL YEAR HAS PASSED

PROGRAM 322: Solid Waste
MANAGED BY Bowers, Mark

PROGRAM OUTCOME STATEMENT

Reduce the amount of refuse disposed and provide reliable, competitively priced and environmentally sound services for collection, disposal reduction and disposal of solid wastes, by:

-Promoting source reduction behavior and providing recycling services that divert solid waste from landfill disposal and into economically productive uses,

-Providing reliable, convenient, competitively priced and environmentally sound solid waste collection and disposal services, and

-Taking advantage of economies of scale by providing diversion and refuse transfer services to other jurisdictions at the SMaRT Station.

So that:

		2004 ACTUAL	2005 PLANNED	2005 YTD
1.	Diversion of solid waste from disposal is maintained at 50% Percent	57.000%	50.000%	0.000%
2.	The charge for collection of refuse in Sunnyvale is 98% of charges for comparable services in similar local cities Percent [DELETED] - Index	104.000% N/A	0.000% 100.00	0.000% 0.00
3.	The index of solid waste complaints per 10,000 collections provided is at the previous three year average. - Percent of average [DELETED] - Index - Number of Complaints	100.000% N/A N/A	0.000% 100.00 858.00	0.000% 0.00 0.00
4.	City refuse is disposed at sites that are designed and operated to prevent unpermitted environmental contamination 100% of the time Percent	100.000%	100.000%	0.000%
5.	SMaRT Station uptime is 96% Percent	98.000%	96.000%	0.000%
6.	Major contracts are managed so that annual unit cost increases are limited to the rate of inflation Percent [DELETED] - Index	103.000% N/A	0.000% 100.00	0.000%

PROGRAM PROGRESS REPORT THROUGH PERIOD 9 ENDING 03-12-05 69.86% OF THE FISCAL YEAR HAS PASSED

PROGRAM 322: Solid Waste MANAGED BY Bowers, Mark

PROGRAM OUTCOME STATEMENT

		2004 ACTUAL	2005 PLANNED	2005 YTD
7.	The Budget/Cost Ratio (planned cost divided by actual cost) is at 1.0.			
	- Ratio	1.02	1.00	0.00
8.	An overall customer satisfaction rating of 95% for Solid Waste Management services is achieved.			
	- Rating	97.000%	95.000%	0.000%

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THROUGH PERIOD 9 ENDING 03-12-05 69.86% OF THE FISCAL YEAR HAS PASSED

PROGRAM 322: Solid Waste MANAGED BY Bowers, Mark

PROGRAM OUTCOME STATEMENT

NOTES

- 1. Program outcome measures "The charge for collection...", "The index of solid waste complaints...", and "Major contracts are managed..." have been changed from Percent to Index to better convey results. A rise in the Index indicates a positive result and a decline indicates a negative result.
- 2. Program outcome measure "Diversion of solid waste..." planned value of 50% is the minimum regulatory requirement mandated by Assembly Bill 939.
- 3. Program outcome measure "City refuse is disposed at sites..." tracks the permit compliance of Kirby Canyon Landfill and the closed Sunnyvale Landfill. In Spring 2002 BAAQMD inspection of the Sunnyvale Landfill found that 3 of 150 landfill gas components tested showed methane emissions above the permitted level. Repairs were immediately effected to bring the components into compliance and this measure returned to 100% achieved in FY 2002/2003.

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THROUGH PERIOD 9 ENDING 03-12-05 69.86% OF THE FISCAL YEAR HAS PASSED

PROGRAM 322: Solid Waste

SERVICE DELIVERY PLAN 32201: Solid Waste Diversion

SERVICE DELIVERY PLAN OUTCOME STATEMENT

Conserve landfill capacity, energy and natural resources, by:

- -Providing source reduction programs and promoting source reduction behavior,
- -Maximizing diversion of solid waste from disposal by use of demand management techniques and recycling programs, and
- -Increasing demand for recycled materials by advocating local, state and federal legislation and policies that will increase use of recycled content products, so that:

		2004 ACTUAL	2005 PLANNED	2005 YTD
1.	Diversion of solid waste from disposal is maintained at 50%. - Percent	57.000%	50.000%	0.000%
2.	The aggregate cost per ton to divert is at the previous three year average. - Cost [DELETED] - Index - Percent of Average	\$65.10 N/A N/A	0.00 100.00 100.000%	0.00 0.00 0.000%

PROGRAM PROGRESS REPORT THROUGH PERIOD 9 ENDING 03-12-05 69.86% OF THE FISCAL YEAR HAS PASSED

PROGRAM 322: Solid Waste

SERVICE DELIVERY PLAN 32201: Solid Waste Diversion

					YTD ACTU	JALS	- YTD % TO B	UDGET	
	CURRENT	LAST YR	EXPENDED PERIOD 9	EXPENDED PERIOD 9					% CURR YTD TO LAST YR
	BUDGET	ACTUAL	THIS YEAR	LAST YEAR	CURRENT	LAST YR	CURRENT	LAST YR	ACTUAL
ACTIVITY 322100, PROD	322101, 322102 UCT: Work Hours		e Source Reduct	ion/Recycling					
				22,474.48 .00 .00 .372.14 .372.14		197,751.99 .00 1,905.00 3,434.26 3,434.26		55.15% .00% N/A 53.50% 53.50%	70.29% .00% 100.00% 67.61% 67.61%
PRODUCTCOST: PRODUCT/HR: HR/PRODUCT:	57.24 1.0000 1.0000	57.35 1.0000 1.0000	61.28 1.0000 1.0000	60.39 1.0000 1.0000	59.61 1.0000 1.0000	57.58 1.0000 1.0000	104.14% 100.00% 100.00%	103.08% 100.00% 100.00%	103.94% 100.00% 100.00%
ACTIVITY 322110, PROD	322111, 322112 UCT: A Ton Dive		ycling Services						
		132,107.60 .00 .00 27,092.00 1,980.18	19,973.11 .00 .00 1,780.00 164.81	9,063.04 .00 .00 2,117.00 149.05	102,061.40 .00 .00 14,956.00 1,389.73	96,067.33 .00 .00 15,763.00 1,413.62	70.55% .00% .00% 55.49% 63.33%	59.42% .00% .00% 57.74% 49.37%	77.26% .00% .00% 55.20% 70.18%
PRODUCTCOST: PRODUCT/HR: HR/PRODUCT:	5.37 12.2834 .0814	4.88 13.6816 .0731	11.22 10.8003 .0926	4.28 14.2033 .0704	6.82 10.7618 .0929	6.09 11.1508 .0897	127.00% 87.61% 114.13%	102.87% 116.95% 85.51%	139.75% 78.66% 127.09%
TOTALS FOR SERVI	CE DELIVERY PLA	N 32201							
EXPENDITURES: REVENUES: ENCUMBRANCES: HOURS:	505,495.30 .00 .00 8,498.19	437,889.01 .00 6,187.50 7,312.45	46,596.42 .00 .00 599.23	31,537.52 .00 .00 521.19		293,819.32 .00 1,905.00 4,847.88	62.71% .00% N/A 58.78%	56.47% .00% N/A 52.23%	72.39% .00% 100.00% 68.31%

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THROUGH PERIOD 9 ENDING 03-12-05 69.86% OF THE FISCAL YEAR HAS PASSED

PROGRAM 322: Solid Waste

SERVICE DELIVERY PLAN 32202: Solid Waste Collection and Disposal

SERVICE DELIVERY PLAN OUTCOME STATEMENT

Protect the public from disease and odors associated with unsightly accumulations of refuse and minimize current and future community financial and legal liabilities, by:

-Collecting and disposing of discarded materials (e.g., refuse, yard trimmings and recyclable materials) in a dependable, environmentally sound and cost effective manner,

-Providing periodic opportunities for residents to dispose of refuse at discounted or no charge,

-Monitoring and managing the Sunnyvale Landfill's landfill gas, soil cover and groundwater in compliance with regulatory requirements, and

-Minimizing illegal and inappropriate disposal of household hazardous wastes, so that:

	2004 ACTUAL	2005 PLANNED	2005 YTD
 The index of solid waste complaints per 10,000 collections provided at the previous three year average. 	is		
- Percent [DELETED] - Index - Number of Complaints	100.000% N/A N/A	0.000% 100.00 858.00	0.000% 0.00 0.00
2. 25% of SMaRT Station loads checked do not contain hazardous wastes.Percent	30.000%	25.000%	0.000%
3. The charge for collection of refuse in Sunnyvale is 98% of charges f comparable services in similar local cities.Percent [DELETED]Index	Tor 104.000% N/A	0.000% 100.00	0.000%
The landfill gas collection system provides 90% of the prior year number of BTU's to the Power Generation Facility.Percent	92.000%	90.000%	0.000%
5. The solid waste collection contract is managed so that annual product cost increase is limited to the rate of inflation.Percent [DELETED]Index	103.000% N/A	0.000% 100.00	0.000%

PROGRAM PROGRESS REPORT THROUGH PERIOD 9 ENDING 03-12-05 69.86% OF THE FISCAL YEAR HAS PASSED

PROGRAM 322: Solid Waste

SERVICE DELIVERY PLAN 32202: Solid Waste Collection and Disposal

	CURRENT BUDGET	LAST YR ACTUAL	EXPENDED PERIOD 9 THIS YEAR	EXPENDED PERIOD 9 LAST YEAR	YTD AC	LAST YR	CURRENT	LAST YR	% CURR YTD TO LAST YR ACTUAL
ACTIVITY 322200, 322207, PROD	322201, 3222					ials			
EXPENDITURES: 1 REVENUES: ENCUMBRANCES: PRODUCTS: HOURS:	.00	.00	1,330,624.29 .00 .00 9,608.00	1,356,184.97 .00 .00 10,331.00	.00 .00 72,595.00	9,493,351.11 .00 .00 73,820.00 1.00		58.48% .00% .00% 50.56% 100.00%	57.23% .00% .00% 56.37% 100.00%
PRODUCTCOST: PRODUCT/HR: HR/PRODUCT:		128,778,0000	138.49 .0000 .0000	131.27 .0000 .0000	72.595.0000		104.82% 55.49% .00%	115.66% 50.56% .00%	56.37%
ACTIVITY 322210 Manage Collection Franchise PRODUCT: A Liquidated Damages Report Prepared									
EXPENDITURES: REVENUES: ENCUMBRANCES: PRODUCTS: HOURS:	296,528.77 .00 .00 12.00 2,709.92	309,944.77 .00 18,158.07 12.00 2,382.25	15,954.37 .00 47,163.00 .00 185.18	20,951.67 .00 42,588.00 1.00 186.67	207,282.69 .00 62,266.19 8.00 2,035.41	167,111.29 .00 62,303.00 9.00 1,564.54	69.90% .00% N/A 66.67% 75.11%	50.86% .00% N/A 75.00% 45.01%	
PRODUCT/HR:	24,710.73 .0044 225.8267	25,828.73 .0050 198.5208	.00 .0000 .0000	20,951.67 .0054 186.6700		18,567.92 .0058 173.8378	104.85% 88.64% 112.66%	67.82% 165.71% 60.01%	100.32% 78.00% 128.16%
ACTIVITY 322220 PROD	Household Haz UCT: A Vehicl		ents						
EXPENDITURES: REVENUES: ENCUMBRANCES: PRODUCTS: HOURS:	137,807.89 .00 .00 3,780.00 72.99	137,234.62 .00 .00 3,682.00 50.37	730.99 .00 .00 .00 .14.30	154,382.85 .00 .00 .00 .2.21	611.00	10,670.40 .00 .00 3,396.00 28.00	-16.49% .00% .00% 16.16% 191.00%	9.58% .00% .00% 109.55% 15.30%	-16.56% .00% .00% 16.59% 276.77%
PRODUCTCOST: PRODUCT/HR: HR/PRODUCT:	36.46 51.7879 .0193	37.27 73.0991 .0137	.00 .0000 .0000	.00 .0000 .0000			-101.97% 8.46% 1,182.38%	8.74% 716.06% 13.90%	-99.76% 6.00% 1,665.69%

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69.86% OF THE FISCAL YEAR HAS PASSED

PROGRAM 322: Solid Waste

SERVICE DELIVERY PLAN 32202: Solid Waste Collection and Disposal

					YTD AC'	TUALS	- YTD % TO E	BUDGET	
	CURRENT BUDGET	LAST YR ACTUAL	EXPENDED PERIOD 9 THIS YEAR	EXPENDED PERIOD 9 LAST YEAR	CURRENT	LAST YR	CURRENT	LAST YR	% CURR YTD TO LAST YR ACTUAL
		ain Closed Landfi ction Performed	ill						
EXPENDITURES: REVENUES: ENCUMBRANCES: PRODUCTS: HOURS:	591,794.89 .00 .00 12.00 5,572.77	458,914.35 .00 20,128.35 12.00 5,204.95	39,866.53 .00 -3,121.00 1.00 456.87	30,220.36 .00 -202.50 1.00 434.41	315,724.38 .00 18,316.11 8.00 3,594.33	282,909.76 .00 12,041.69 8.00 3,635.08	53.35% .00% N/A 66.67% 64.50%	49.65% .00% N/A 66.67% 65.63%	68.80% .00% 91.00% 66.67% 69.06%
PRODUCTCOST: PRODUCT/HR: HR/PRODUCT:	49,316.24 .0022 464.3975	38,242.86 .0023 433.7458	39,866.53 .0022 456.8700	30,220.36 .0023 434.4100	39,465.55 .0022 449.2913	35,363.72 .0022 454.3850	80.03% 100.00% 96.75%	74.48% 100.00% 98.45%	103.20% 95.65% 103.58%
	O Intergov/Reg/I ODUCT: Work Hou:	Maintain Landfill rs	l Capacity						
EXPENDITURES: REVENUES: ENCUMBRANCES: PRODUCTS: HOURS:	41,021.69 .00 .00 483.13 483.13	33,912.93 .00 .00 391.08 391.08	3,012.89 .00 .00 34.32 34.32	1,711.89 .00 .00 20.22 20.22	24,332.66 .00 .00 274.08 274.08	24,500.90 .00 .00 283.40 283.40	59.32% .00% .00% 56.73% 56.73%	60.42% .00% .00% 56.05% 56.05%	71.75% .00% .00% 70.08% 70.08%
PRODUCTCOST: PRODUCT/HR: HR/PRODUCT:	84.91 1.0000 1.0000	86.72 1.0000 1.0000	87.79 1.0000 1.0000	84.66 1.0000 1.0000	88.78 1.0000 1.0000	86.45 1.0000 1.0000	104.56% 100.00% 100.00%	107.79% 100.00% 100.00%	102.38% 100.00% 100.00%
		er and Disposal E rly Payment Made							
EXPENDITURES: REVENUES: ENCUMBRANCES: PRODUCTS: HOURS:	8,057,575.01 .00 .00 4.00 1.00	7,966,380.79 .00 .00 4.00	79.04 .00 .00 1.00	.00 .00 .00 1.00	.00 .00 3.00	.00	74.64% .00% .00% .00% 75.00% 100.00%	74.68% .00% .00% 75.00% 100.00%	75.49% .00% .00% 75.00% N/A
PRODUCT/HR:	2,014,393.75 4.0000 .2500	1,991,595.20 .0000 .0000	79.04 1.0000 1.0000	.00 .0000 .0000			99.52% 75.00% 133.32%	99.57% 75.00% 133.32%	100.66% N/A N/A

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69.86% OF THE FISCAL YEAR HAS PASSED

PROGRAM 322: Solid Waste

SERVICE DELIVERY PLAN 32202: Solid Waste Collection and Disposal

			PERIOD A	ACTUALS	YTD AC	TUALS	·- YTD % TO F	BUDGET	
			EXPENDED	EXPENDED					% CURR YTD
	CURRENT	LAST YR	PERIOD 9	PERIOD 9	GUDDENE	13.0E UD	GUDDENIE		TO LAST YR
	BUDGET	ACTUAL	THIS YEAR	LAST YEAR	CURRENT	LAST YR	CURRENT	LAST YR	ACTUAL
	0, 322261, 3222 ODUCT: Work Hou	63 Administration	n						
EXPENDITURES:	.00	79,498.24	.00	7,663.28	.00	53,555.82	.00%	N/A	.00%
REVENUES:	.00	.00	.00	.00	.00	.00	.00%	.00%	.00%
ENCUMBRANCES:	.00	.00	.00	.00	.00	.00	.00%	.00%	.00%
PRODUCTS:	.00	2,098.00	.00	221.50	.00	1,418.90	.00%	59.42%	.00%
HOURS:	.00	2,098.00	.00	221.50	.00	1,418.90	.00%	N/A	.00%
PRODUCTCOST:	.00	37.89	.00	34.60	.00	37.74	.00%	N/A	.00%
PRODUCT/HR:	.0000	1.0000	.0000	1.0000	.0000	1.0000	.00%	N/A	.00%
HR/PRODUCT:	.0000	1.0000	.0000	1.0000	.0000	1.0000	.00%	N/A	.00%
TOTALS FOR SER	VICE DELIVERY P	LAN 32202							
EXPENDITURES: REVENUES:	25,139,134.68 .00	25,260,161.66 .00	1,390,268.11	1,571,115.02 .00	15,853,227.92 .00	16,104,660.01	63.06% .00%	63.36% .00%	62.76% .00%
ENCUMBRANCES:	.00	38,286.42	44,042.00	42,385.50	80,582.30	74,344.69	.00% N/A	.00% N/A	210.47%
HOURS:	8,840.81	10,127.65	691.67	42,363.30 875.01	6,045.23	6,931.92	68.38%	71.42%	59.69%
1100170.	0,040.01	10,127.00	091.07	0/3.01	0,043.23	0,931.92	00.50%	11.420	33.03%

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THROUGH PERIOD 9 ENDING 03-12-05 69.86% OF THE FISCAL YEAR HAS PASSED

PROGRAM 322: Solid Waste

SERVICE DELIVERY PLAN 32203: SMaRT Station

SERVICE DELIVERY PLAN OUTCOME STATEMENT

Use economies of scale to minimize diversion and transfer expenses, by:

-Providing refuse transfer and materials recovery services and facilities to SMaRT Station cities, so that:

		2004 ACTUAL	2005 PLANNED	2005 YTD
1.	The SMaRT Station annual facility diversion rate is 18.0% Rate	31.700%	18.000%	0.000%
2.	Review equipment replacement funding schedules by January 1st each year for inclusion into the budgeting process to provide adequate funding for SMaRT Station equipment replacement. - Index	101.10	100.00	0.00
3.	The participating agencies are provided with billings, payments, reconciliations, audits, and other reports on mutually agreed dates 100% of the time. - Percent	100.570%	100.000%	0.000%
4.	SMaRT Station uptime is 96% Percent	98.000%	96.000%	0.000%
5.	Solid waste transfer and disposal contracts are managed so that annual product cost increases are limited to the rate of inflation. - Percent [DELETED] - Index	102.170% N/A	0.000% 100.00	0.000%

PROGRAM PROGRESS REPORT THROUGH PERIOD 9 ENDING 03-12-05 69.86% OF THE FISCAL YEAR HAS PASSED

PROGRAM 322: Solid Waste SERVICE DELIVERY PLAN 32203: SMaRT Station

				=::==::==		TUALS	YTD % TO B	BUDGET	% CURR YTD
	CURRENT BUDGET	LAST YR ACTUAL	PERIOD 9 THIS YEAR	PERIOD 9 LAST YEAR	CURRENT	LAST YR		LAST YR	TO LAST YR
	O Operate SMaRT ODUCT: A Ton Re	Station							
REVENUES: ENCUMBRANCES:	7,063,715.15 .00 .00 286,507.00 2,861.00	6,933,834.78 .00 17,653.07 263,370.00 2,885.80	634,803.00 .00 .00 19,986.00 199.00	555,679.56 .00 .00 44,570.00 212.00	4,096,450.78 .00 4,108.50 150,960.00 1,868.00	4,084,963.49 .00 4,683.25 154,988.00 2,036.30	57.99% .00% N/A 52.69% 65.29%	57.34% .00% N/A 53.54% 76.18%	.00% 23.27%
PRODUCTCOST: PRODUCT/HR: HR/PRODUCT:	24.65 100.1423 .0100	26.33 91.2641 .0110				26.36 76.1126 .0131		107.11% 70.28% 142.39%	88.55%
ACTIVITY 32231	O Refuse Dispos ODUCT: A Ton La	al							
EXPENDITURES: REVENUES: ENCUMBRANCES: PRODUCTS: HOURS:	9,424,447.17 .00 .00 185,399.00 1.00	9,286,723.83 .00 .00 179,900.00 1.00	890,397.27 .00 .00 14,066.00 1.00	767,714.64 .00 .00 14,040.00	.00 .00 104,589.00	5,396,587.85 .00 .00 106,126.00 1.00	58.50% .00% .00% 56.41% 100.00%	56.17% .00% .00% 49.94% 100.00%	.00% .00% 58.14%
PRODUCTCOST: PRODUCT/HR: HR/PRODUCT:	50.83 185,399.0000 .0000	51.62 179,900.0000 .0000	63.30 14,066.0000 .0001	54.68 .0000 .0000	52.72 104,589.0000 .0000	50.85 106,126.0000 .0000	103.72% 56.41% .00%	112.48% 49.94% .00%	58.14%
	O SMaRT Station ODUCT: Revenue	Revenue Distril Distributions	oution						
EXPENDITURES: REVENUES: ENCUMBRANCES: PRODUCTS: HOURS:	1,105,036.17 .00 .00 1.00 1.00	1,229,124.86 .00 .00 1.00	79.04 .00 .00 .00	.00 .00 .00 .00	828,337.04 .00 .00 1.00 1.00	.00	74.96% .00% .00% 100.00% 100.00%	74.81% .00% .00% .00% N/A	.00%
PRODUCTCOST: PRODUCT/HR: HR/PRODUCT:	1,105,036.17 1.0000 1.0000	1,229,124.86 1.0000 1.0000	.00 .0000 .0000	.00 .0000 .0000	828,337.04 1.0000 1.0000	.00 .0000 .0000	74.96% 100.00% 100.00%	.00% .00% .00%	100.00%
TOTALS FOR SER	VICE DELIVERY P	LAN 32203							
EXPENDITURES: REVENUES: ENCUMBRANCES: HOURS:	17,593,198.49 .00 .00 2,863.00	17,449,683.47 .00 17,653.07 2,887.80	1,525,279.31 .00 .00 201.00	1,323,394.20 .00 .00 212.00	10,438,297.44 .00 4,108.50 1,870.00	10,280,385.07 .00 4,683.25 2,038.30	59.33% .00% N/A 65.32%	57.75% .00% N/A 76.23%	.00% 23.27%

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THROUGH PERIOD 9 ENDING 03-12-05 69.86% OF THE FISCAL YEAR HAS PASSED

PROGRAM 322: Solid Waste

SERVICE DELIVERY PLAN 32203: SMaRT Station

	CURRENT BUDGET	LAST YR ACTUAL	PERIOD A EXPENDED PERIOD 9 THIS YEAR	ACTUALS EXPENDED PERIOD 9 LAST YEAR	YTD AC	TUALS	- YTD % TO 1	BUDGET LAST YR	% CURR YTD TO LAST YR ACTUAL
TOTALS FOR PRO	GRAM 322								
EXPENDITURES: REVENUES: ENCUMBRANCES: HOURS:	43,237,828.47 .00 .00 20,202.00	43,147,734.14 .00 62,126.99 20,327.90	2,962,143.84 .00 44,042.00 1,491.90	2,926,046.74 .00 42,385.50 1,608.20	26,608,510.38 .00 90,878.30 12,910.20	26,678,864.40 .00 80,932.94 13,818.10	61.54% .00% N/A 63.91%	61.00% .00% N/A 63.79%	61.67% .00% 146.28% 63.51%